

PHARMACEUTICAL COMPANY TURNS TO NUIX TO RESCUE INTELLECTUAL PROPERTY BEFORE DIVESTITURE



SUMMARY

A global pharmaceutical company was in the process of divesting a subsidiary company when it found the subsidiary's data centers housed some of the parent company's intellectual property. The company had to

identify and remediate this data within two months, after which the divestiture would be completed, and it would lose access to the subsidiary's servers.

The company worked with a Nuix partner, deploying Nuix Workstation and Nuix Enterprise Collection Center to index all the data on the subsidiary's file shares and departing employees' email, identify the intellectual property and remove it before the deadline. With the help of this technology, the partner:

- Processed 30 TB of data from servers in two data centers
- Searched millions of emails, documents and other unstructured records for intellectual property
- Completed the data remediation within the company's deadline.



CHALLENGE

This global pharmaceutical company has more than 40,000 employees around the world. When it decided to divest a subsidiary, it came to realize it stood to lose a significant amount of intellectual property stored in the subsidiary's data centers

– specifically in file shares and departing employees' emails. The company turned to a Nuix partner to help find its intellectual property on the subsidiary's servers.

"The subsidiary manufactured some of [the company's] premier pharmaceutical brand name products that were remaining with the parent company," said a director of forensic technology at the Nuix partner. "A key ingredient in their 'secret sauce' were the detailed manufacturing processes of their brand name products."

By this time the parent company only had two months before the divestiture would be completed, after which it would no longer have access to the subsidiary's servers and the data residing on them. With about 30 TB of data to work through, the clock was ticking.

"It was vital for our client to ensure we thoroughly vetted and identified all documents that had to do with the manufacturing process and forecast planning," said the director of forensic technology. "There were a lot of documents that were created and stored at the subsidiary. Due to the many challenges of thoroughly searching 30TB of unstructured data within the timeframe, we worked closely with the Nuix team to develop a quick and defensible methodology with proven technology.

"Due to the de-integration activities of their IT staff, they needed an experienced service provider that had the capability and scale to assist them with scanning and indexing a large volume of data in a very short period of time while minimizing any disruption to normal business processes."

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SOLUTION

The Nuix partner devised a process that used Nuix Workstation, Nuix Enterprise Collection Center and custom scripting to meet the client's needs. Analysts at the pharmaceutical company and our partner remotely accessed

Nuix Workstation installed onsite in the subsidiary's data centers. This allowed them to turn the Nuix Engine's unmatched processing capabilities directly on the 30 TB of information they needed to scan.

"The volume of unstructured data we reviewed stands apart," said the director of forensic technology. "We were doing optical character recognition, looking at disk image files and a lot of unique file formats associated with biopharmaceutical manufacturing."

From there, the team used Nuix Enterprise Collection Center to extract the records identified as the parent company's intellectual property and remove them from the subsidiary's servers.



RESULTS

The remediation project was completed within the deadline, allowing the Nuix partner to meet its commitment to the parent company and ensure a smooth transition in the divestiture.

“The company had confidence that its confidential information was not transferred during the transaction,” said the director of forensic technology.

UNRIVALED PROCESSING SPEED AND SCALE

Nuix’s processing technology allowed the partner firm to scan 30 TB of data including documents, emails and a variety of rare file formats. All this data was processed, reviewed, and remediated within the two-month deadline.

“We scanned over 30 million emails and remediated more than 300,000 that contained intellectual property, as well as millions of records on the file share,” the director of forensic technology said.

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MINIMAL BUSINESS DISRUPTION

By installing the Nuix software in the subsidiary’s data center and accessing it remotely from the parent company’s premises, the partner team completed the project without causing further disruption during the divestiture.

“By remoting into the box, we could perform a lot of the work remotely with minimal impact on the client’s team,” concluded the director of forensic technology.

THE NUIX ADVANTAGE

- **Meet retrieval obligations.** Respond to subject access requests and other queries within required timeframes.
- **Deidentify or erase.** Collect and decommission data to satisfy compliance obligations.
- **Identify risk.** Pinpoint the types of privacy data stored in your systems that have special regulatory needs.
- **Map data.** Locate privacy data in a vast number of unstructured and structured data formats.
- **Optimize processing.** Understand where private data should be stored and hunt for it where it shouldn’t be.

Learn more about Nuix or contact us for a free demo

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