

NUIX NEO DATA PRIVACY MANAGING INFORMATION REQUESTS

For corporations, delayed Data Subject Access Requests (DSAR) responses risk crippling fines, lawsuits, and lost trust. Nuix Neo Data Privacy revolutionizes compliance, cutting response times by 95% with advanced automation, precise redaction, and unrivaled accuracy.

COMPLIANCE AT ALL COST

Corporations face a mounting volume of DSARs. **Data subject requests have increased 246% globally, in the past two years.¹**

Managing this surge is critical for maintaining regulatory compliance, avoiding significant financial penalties, and protecting reputation.

Greater public awareness of data rights, combined with global data protection and privacy laws such as GDPR, CCPA (California), LGPD (Brazil), PDPA (Singapore), the Australian Privacy Act 1988, and PIPEDA (Canada), have intensified the expectations placed on corporations.

Regulatory required response times add to the pressure. Regulations like GDPR and CCPA mandate strict deadlines (30 and 45 days respectively) for responding to DSARs. **Gartner predicts that global annual penalties for DSAR mismanagement will exceed \$1 billion by 2026.²**

Many large corporations struggle to locate, review, and redact information that is scattered across siloed, unstructured systems. Manual approaches only amplify delays, and increase the risk of errors and non-compliance.

Nuix Neo Data Privacy saved the team between 77 days for a simple [information access] request and 420 days for a larger request – having a searchable, clickable, linked table of contents was a real game changer for the FOI team.

Vikas Pandit Principle Technology and Security Consultant, Booka Consulting

OUR SOLUTION

Nuix Neo Data Privacy transforms DSAR processing for corporations, slashing response time by 95% with pinpoint accuracy. Harness cutting-edge automation, Cognitive AI, and precision data discovery to streamline workflows, maintain regulatory compliance, avoid fines, and fortify customer trust in record time.

With Nuix Neo Data Privacy, corporations can:

-  **IDENTIFY**
Quickly ingest and process data from multiple, often siloed sources, from handwritten forms to digitized records.
-  **ANALYZE**
Immediately classify and extract relevant information using forensic precision.
-  **REDACT**
Automate redactions of sensitive data, using Nuix Cognitive AI and Optical Character Recognition (OCR).
-  **ACT**
Respond to DSAR 95% faster; clear backlogs, and avoid non-compliance, financial penalties and reputation damage.

THE OUTCOME

Streamline information requests, stay secure and compliant with Nuix Neo Data Privacy.

Nuix Neo Data Privacy enables corporations to swiftly handle information access requests. Pinpoint critical data, redact sensitive information, and meet regulatory deadlines with unmatched speed and accuracy. Safeguard your company's reputation, and avoiding severe financial penalties.

KEY FEATURES OF NUIX

Responsible AI:

Nuix Neo Data Privacy uses proprietary responsible Cognitive AI to analyze over 1,000 file types quickly and accurately. Automating the interpretation, enrichment, and redaction of sensitive health or patient data while identifying all relevant documents for an information request.

Automated Redactions:

Effortlessly process terabytes of data, while protecting sensitive company information. Nuix automates redactions by accurately identifying sensitive information and entities and applying rule-based redaction workflows for all file formats.

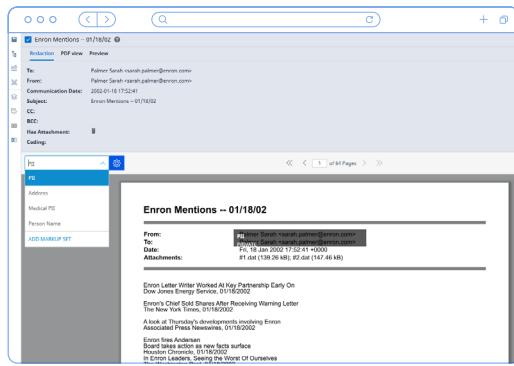


Figure 1: Rule based redactions

Custom DSAR Models:

With 500 custom models, Nuix comes already tailored to the unique demands of corporates handling huge volumes of data access requests.

Detailed Reporting:

Automate the creation of information request reports by compiling only the necessary pages into a streamlined, hyperlinked format. Complete with categorized data summaries, ensuring clarity, transparency, and compliance.

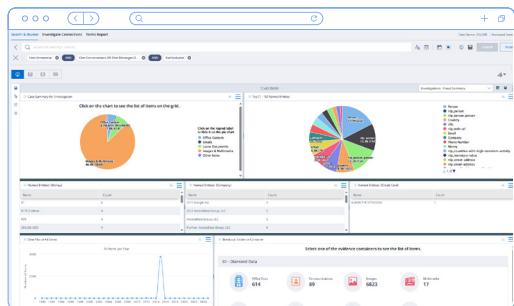


Figure 2: Detailed reporting gives a holistic view of case data

Nuix Limited (ASX: NXL) is a leading provider of AI-powered investigative analytics and intelligent software, empowering organizations to protect, govern, and unlock the value of their data. With a global footprint and over 20 years of experience, Nuix delivers advanced data analysis solutions for industries demanding precision and insight, including eDiscovery, legal processing and review, regulatory compliance, data governance, cybersecurity, and forensic investigations. Harnessing the power of advanced processing, artificial intelligence and machine learning, Nuix helps customers to process, normalize, index, enrich and analyze complex data with speed, scale and forensic accuracy.

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IMPACT

While government departments face Freedom of Information (FOI) requests the processing and handling is similar to corporates facing Data Subject Access Requests (DSAR).

Case Study: Australian Government Department

An Australian government department had an existing backlog of FOI requests that would take a full-time team of 17 officers 19 years to clear. Faced with a typical FOI case involving over 3.5 million documents, including sensitive documents and historic files including poorly scanned handwritten forms. The team approached Nuix.

Nuix Solution in Action

- > Nuix Neo Data Privacy ingested the data, categorized, reviewed, and returned the relevant 5,000 pages in a hyperlinked report within minutes. Replacing months of manual effort.
- > Nuix Neo's automated redaction workflows accurately highlighted every sensitive entity, included the applicable redaction rule, and enables the FOI officer to make final decisions efficiently.

Results

By reducing processing time, FOI teams cleared the backlog of requests, improved response times, and redirected resources to higher-value tasks, all while ensuring legislative compliance.

WHO NEEDS THIS SOLUTION

Assess the value of Nuix Neo Data Privacy for your organization with these key questions:

- > Are you overwhelmed with a growing backlog of DSAR requests?
- > Can you confidently meet strict legislative deadlines for DSAR requests?
- > Are current manual processes exposing your organization to human error, lawsuits, and non-compliance risks?
- > Are you confident that no sensitive corporate information is exposed during the current collation, review and redaction process?

Speak to us today to find out more

nuix.com/contact-us

